Thank you for returning your Statement of Property Loss. With the added information we will be able to intensify our search for your missing belongings. Once we complete our search, you will hear from us regarding your claim through the mail within 4 to 6 weeks.

We are sorry this incident occurred and will make every effort to rectify it quickly.

American Airlines
Central Baggage Service
## AMERICAN AIRLINES
### STATEMENT OF PROPERTY LOSS

**PROMPT COMPLETION AND RETURN OF THIS FORM IS ESSENTIAL TO THE SUCCESSFUL TRACING AND/OR RESOLUTION OF ANY CLAIM. FAILURE TO SUBMIT THIS FORM WITHIN 30 DAYS FROM THE DATE OF LOSS COULD PRECLUDE CONSIDERATION OF THE CLAIM.**

IF MORE THAN ONE PIECE OF BAGGAGE IS MISSING, A SEPARATE LIST OF CONTENTS AND A DESCRIPTION OF EACH BAG IS REQUIRED.

PLEASE TYPE OR PRINT LEGIBLY AND RETAIN A COPY OF ALL DOCUMENTS FOR YOUR RECORDS.

<table>
<thead>
<tr>
<th>LAST NAME</th>
<th>Khuc</th>
<th>FIRST NAME</th>
<th>Minh Tho</th>
<th>INITIALS</th>
</tr>
</thead>
<tbody>
<tr>
<td>PERMANENT ADDRESS</td>
<td>7813 Marthas Lane</td>
<td>Falls Church</td>
<td>VA</td>
<td>22043 USA</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RESIDENCE TELEPHONE</th>
<th>( ) (703) 560-0058</th>
</tr>
</thead>
<tbody>
<tr>
<td>BUSINESS TELEPHONE</td>
<td>( ) (703) 358-5154</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OCCUPATION</th>
<th>Records Assistant</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOCIAL SECURITY NUMBER</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NUMBER OF TICKETED PASSENGERS CLAIMING MISSING PROPERTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>BAGGAGE CLAIM CHECK NUMBER(S)</td>
</tr>
</tbody>
</table>

**FOR EACH TICKETED PASSENGER MAKING A CLAIM**

<table>
<thead>
<tr>
<th>FROM (CITY)</th>
<th>TO (CITY)</th>
<th>AIRLINE</th>
<th>FLIGHT NO.</th>
<th>DATE OF TRAVEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>New York JFK</td>
<td>Hong Kong</td>
<td>Cathay Pacific</td>
<td>889</td>
<td>July 5, 1997</td>
</tr>
<tr>
<td>Hong Kong</td>
<td>Ho Chi Minh City</td>
<td>Cathay Pacific</td>
<td>767</td>
<td>July 7, 1997</td>
</tr>
<tr>
<td>Ho Chi Minh City</td>
<td>Hong Kong</td>
<td>Cathay Pacific</td>
<td>888</td>
<td>August 2, 1997</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NUMBER OF PIECES CHECKED</th>
<th>2</th>
<th>NUMBER MISSING</th>
<th>0</th>
</tr>
</thead>
<tbody>
<tr>
<td>BAGS LAST SEEN AT</td>
<td>DCA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DATE</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**WAS AIRLINE NOTIFIED OF LOSS IMMEDIATELY?**  X  NO  IF YES, AT WHAT OFFICE? New York, JFK

**DATE AND TIME**  August 5, 1997 @ 11PM  IN PERSON OR BY TELEPHONE

**WAS LOSS REPORTED TO ANY OTHER AIRLINE?**  X  NO  IF YES, TO WHICH AIRLINE? American Airlines DCA.

**WAS LOSS NOT REPORTED IMMEDIATELY, EXPLAIN REASON FOR DELAY**

**WAS EXCESS VALUATION PURCHASED AT TIME OF CHECK IN?**  X  NO  (IF YES INCLUDE COPY OF RECEIPT)

**HAVE YOU OR A MEMBER OF YOUR HOUSEHOLD EVER HAD ANY MISSING PROPERTY OR OTHER BAGGAGE RELATED CLAIMS?**  X  NO

**IF YES, PLEASE PROVIDE AIRLINE NAME(S) AND DATE(S) OF EACH OCCURRENCE**
BAG DESCRIPTION

DESCRIPTIVE ELEMENTS

<table>
<thead>
<tr>
<th>TYPE</th>
<th>COLOR</th>
<th>BRAND NAME</th>
<th>COMBO LOCK</th>
<th>OUTSIDE POCKETS</th>
<th>CLOSURE STRAPS</th>
<th>WHEELS</th>
<th>DOES BAG OPEN/CLOSE WITH A ZIPPER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sec Chart</td>
<td>See Chart</td>
<td>YES NO</td>
<td>YES NO</td>
<td>YES NO</td>
<td>YES NO</td>
<td>YES NO</td>
<td>YES NO</td>
</tr>
<tr>
<td>25</td>
<td>Black</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

DOES YOUR BAG HAVE ANY OUTSIDE I.D. TAGS, STICKERS, OR OTHER MARKINGS  YES X NO __

IF SO PLEASE PROVIDE DETAILS  ID Tags Cathay Pacific and AA Sticker Minh Tho Khuc 7813 Marthas Lane, Falls Church, VA 22043 Tel: (703) 560-0058 and Fax: (703) 204-0394 and __ __ __ __

markings with a light red

DESCRIPTION OF CONTENTS:
BECAUSE OF THE SIMILARITY IN APPEARANCE OF MOST LUGGAGE IT IS ESSENTIAL TO HAVE AN ACCURATE LIST OF ALL ARTICLES CONTAINED INSIDE. NAMES ON DOCUMENTS OR BUSINESS PAPERS (COMPANY NAMES), TITLES OF BOOKS, ETC. ARE IMPORTANT TO SUCCESSFUL TRACING. ALSO INDICATE GENDER: MALE, FEMALE, CHILD OR INFANT (UNDER 4 YRS.) (M) MALE, (F) FEMALE, (C) CHILD, (I) INFANT.

<table>
<thead>
<tr>
<th>ITEMS</th>
<th>QTY.</th>
<th>COLOR/MATERIAL/BRAND LABEL/STORE NAME</th>
<th>GENDER</th>
<th>PURCHASE DATE (MO/YR)</th>
<th>PRICE (COST)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ex. Shoes</td>
<td>1</td>
<td>Black Leather Florsheim Macy's</td>
<td>I</td>
<td>8/91</td>
<td>$55.00</td>
</tr>
<tr>
<td>Table Cloth</td>
<td>2</td>
<td>White hand embroidered</td>
<td>I</td>
<td>July 97</td>
<td>$200.00</td>
</tr>
<tr>
<td>Bed Cover Sheet</td>
<td>2</td>
<td>White hand-embroidered for queen size bed</td>
<td>I</td>
<td>July 97</td>
<td>$160.00</td>
</tr>
<tr>
<td>Clothing</td>
<td>20</td>
<td>Blouses, pants, dresses, pajamas ETC.</td>
<td>I</td>
<td>July 97</td>
<td>$300.00</td>
</tr>
<tr>
<td>Gift</td>
<td>15</td>
<td>Laguer Craft</td>
<td>I</td>
<td>July 97</td>
<td>$200.00</td>
</tr>
<tr>
<td>Shoes</td>
<td>7</td>
<td>Black and Brown Leather</td>
<td>I</td>
<td>July 97</td>
<td>$300.00</td>
</tr>
</tbody>
</table>
| XX | RECEIPTS LEFT IN PLASTIC BAG WITH ITEMS IN LUGGAGE

TOTAL VALUE INCLUDING LUGGAGE $ 1,160.00 U.S.D.

IF YOU NEED MORE SPACE TO LIST ALL CONTENTS, PLEASE ATTACH A SEPARATE PAPER (OR COPY) WITH SAME DATA AS ABOVE.
IF ORIGINAL ROUTING WAS CHANGED AFTER TRIP BEGAN, PLEASE EXPLAIN:

Due to the typhoon in Hong Kong on August 2, I had to stay in Vietnam one night and Hong Kong two night due to flight cancellations. Finally, I was able to return to the US on August 6, 1997.

PURPOSE OF TRIP: Family Visit
LENGTH OF STAY: 1 month

I WARRANT THAT I AM THE OWNER OF THE PROPERTY LISTED ON THIS FORM AND AS SUCH AGREE TO INDEMNIFY AMERICAN AIRLINES AGAINST CLAIMS OF ANY OTHERS WITH RESPECT TO THIS PROPERTY. SHOULD AMERICAN AIRLINES DEMONSTRATE THAT ANY OF MY STATEMENTS ON THESE FORMS ARE FALSE, AMERICAN AIRLINES SHALL HAVE THE RIGHT TO RECOVER ANY AMOUNTS PAID BASED ON SUCH FALSE STATEMENT. AMERICAN AIRLINES ALSO RESERVES THE RIGHT TO DENY ANY CLAIM IT DEEMS FALSE OR WITHOUT MERIT. I FURTHER WARRANT THAT ALL STATEMENTS ON THIS FORM AND ON ALL ACCOMPANYING FORMS AND RECEIPTS ARE ACCURATE, COMPLETE AND TRUE. I HEREBY MAKE A CLAIM AGAINST AMERICAN AIRLINES IN THE AMOUNT OF $1,160 FOR A LOSS OCCURRING ON August 6, 1997.

SIGNATURE: __________________________
DATE: August 20, 1997

PLEASE PROVIDE THE FOLLOWING:

YOUR SIGNATURE (REQUIRED TO VALIDATE CLAIM)
PASSENGER TICKET RECEIPT
BAGGAGE CLAIM CHECK
*VERIFICATION OF VALUES CLAIMED MAY BE REQUIRED.
FLIGHT DOCUMENTATION

8/2/97  Checked in two pieces of luggage, both having identification tags and key locks that were locked.
• Location: Ho Chi Minh Airport (SGN), Vietnam
  Flight # CX762: canceled with a layover until 8/3/97

8/3/97
• 4:00 p.m. Departed Ho Chi Minh Airport
  Flight # CX762 via Cathay Pacific Airlines
• 6:00 p.m. Arrived in Hong Kong with a layover due to weather and flight overbooking

8/5/97
• 1:10 p.m. Departed Hong Kong via Cathay Pacific
  Flight # CX888
• 11:00 p.m. Arrived at JFK Airport at NYC

✓ one piece of luggage missing, tag # CX234741, which I reported to American Airlines, who in turn noted this in the computer

• 12:00 midnight Departed JFK Airport via American Airlines
  Flight # 4975

8/6/97
• 2:00 A.m. Arrived at DCA National Airport, Washington, DC

✓ Located missing luggage sitting in front of AA Luggage Claims Office door. I went to pick it up; noticed the lock was missing and more that half the contents were missing also. I then went to the Claims Officer and reported my loss and in turn, was given this Statement of Property Loss Form to complete.

**Please note: All receipts for missing items were bought/made new in Vietnam, therefore, the receipts were in the bag(s) inside my luggage. (See baggage description.)
To CX Layover passenger

Please call to cx at tel 2747 1888
for your flight reservation.

From CX.
Thanks.

confirmation # 89T3Q
BOARDING PASS

NAME: KHUC/MINHTHO

FROM: HONG KONG

TO: NEW YORK

FLIGHT: CX888

DATE: 05AUG0146

BOARDING TIME: 1310

CATHAY PACIFIC

AmericanAirlines®

BOARDING PASS

NAME: KHUC/MINHTHO

MILES TO NEW YORK JFK

WASHING PRO NATL

AMERICAN AIRLINES

BOX: 4975 M 05AUG0146 A

GATE: 43

SEAT: 1030P

NO

CATHAY PACIFIC
<table>
<thead>
<tr>
<th>APT</th>
<th>STA</th>
<th>RTD</th>
<th>ETA</th>
<th>AIA / STD</th>
<th>RTD</th>
<th>ETD</th>
<th>AID</th>
</tr>
</thead>
<tbody>
<tr>
<td>HKG</td>
<td>LAX</td>
<td>2050</td>
<td>0000</td>
<td>2249</td>
<td>0000</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**FLIGHT INFORMATION:**
- ALL PAX TO CX2880 HKG/YVR/LAX STD/2100
- *** FLIGHT CANCELED DUE TYPHOON T.S. VICTOR APPROACHING HKG
- *** RT: HKGWICX HO21042
- *** ALL PAX PROTD BY LOCAL APT
- *** ALL PAX TO GO TO AIRPORT WITH RANGE FOR CK-IN ON
TO: MINH THO KHUC
7813 MARTHA'S LANE
FALLS CHURCH, VA 22043

FOR: KHUC/MINH THO

CX CF#: HC811

05 JUL 97 - SATURDAY
AIR: AMERICAN AIRLINES FLT: 4874 ECONOMY
OP: AMERICAN AIRLINES
LV WASHINGTON DULLES
AR NEW YORK JFK
KHUC/MINH THO SEAT- 5B

AIR: CATHAY PACIFIC FLT: 869 ECONOMY
LV NEW YORK JFK
DEP: TERMINAL 3

07 JUL 97 - MONDAY
AIR: CATHAY PACIFIC FLT: 663A ECONOMY
OP: CATHAY PACIFIC AIRWAYS
LV HONG KONG
ARR: TERMINAL 3

02 AUG 97 - SATURDAY
AIR: CATHAY PACIFIC FLT: 762 ECONOMY
OP: CATHAY PACIFIC AIRWAYS
LV HONG KONG
ARR: TERMINAL 3

SUNDAY
AIR: AMERICAN AIRLINES FLT: 663A ECONOMY
LV NEW YORK JFK
SEAT- 7B

CONTINUED ON PAGE 2
"Serving Both Business and Leisure Travelers"
Pages Removed (S.S.)

                                   OTHER CORRESPONDENCE INCOMING

   1 page(s) was/were removed from the file of AMERICAN AIR LINES (________) due to containing Social Security numbers. The page(s) was/were copied with the Social Security numbers covered up. The copy/copies was/were placed back into the above mentioned file and the original(s) was/were placed into the Restricted/Reserved files.

   -Anna Mallett
   Date: MARCH 21, 2005